Interview with Nolan Pittsenburger (apologies for going over 5 minutes):

https://cmu.zoom.us/rec/share/OL381mZxZ1YyuYDdTUWVmBF2XlqPK826QusKz0rHIwh8aWbgTt28QmqCGjKBdUCs.voC-UWZW532o3uPq?startTime=1649042648000 (Passcode: R61sMr.4)

User case 1:

* Nolan couldn’t find the times very easily because they were in the locations tab which is not very intuitive - he was hesitant here

User case 2:

* Nolan thought it was very easy to find alternative Pamela’s locations in the locations tab

User case 3:

* Ordering Pamela’s online was really easy for Nolan because the tab makes it simple
* Nolan said he would like more pictures to describe the ordering website

User case 4:

* Nolan looked at the home page and went through the slideshow to find a bunch of reasons that Pamela’s is such a popular restaurant

User case 5:

* Nolan thought the contact tab was very intuitive

Answers to Questions:

* The website looked good, could maybe use more pictures
* The website was easy to use but home page could have more information
* The website and pictures made him want to go to Pamela’s
* The website should include more pictures

Takeaways:

* Include more pictures
* Add opening information to the home page

Interview with Jason Shih:

https://cmu.zoom.us/rec/share/gIFWDhWjmQma-IK-Rna8Jcfn-DaB4Pik4GQqS\_JmKmUGo2voA3cN3eohD9\_I52y\_.uApMZVz3aKb0AvKX?startTime=1649045217000 (Passcode: c#SVh=9%)

User Case 1:

* Ordering online on the website was very intuitive

User Case 2:

* Finding the historical special aspects of a restaurant through a website was difficult but was eventually found in the images in the home page – he was hesitant here

User Case 3:

* Going to the contacts page to give a message was very intuitive for Jason

User Case 4:

* Messaging in the contacts page about catering was easy for Jason

User case 5:

* Finding out about Pamela’s history and events was easy enough by looking through the slideshow on the homepage

Answers to Questions:

* The website looked good
* It was easy to use
* I could make the historical aspects easier to find
* I could make the website look for modern

Takeaways:

* Make the website more modern

Final Changes I Made:

* I added the location of the restaurant to the footers
* I added the operating times to the home page
* I added an image to the menu page

What I would change if I had more time:

* If I had more time I would find out how to add text over an image to make the website look for modern

What I learned from my interviews was that some aspects of my website that I thought were really intuitive at first really were not. I also learned that although I thought that my menu page did not really need an image, Nolan thought that it would help. From this I decided to add information about the opening and closing times to the home page and to the footers of every page as well since that is such important information. I also added an image to the menu that made it look better. Also to address Jason’s opinion that I could make it look for modern, I would make it so that there are images with text overlapping them that the user could click. This would look good but would be hard to implement so I would do it if I had more time.